

## STEPS TO GET STARTED AT CSN

1. Reach out to our care team via email or phone. Use the contact us button for a faster response time.
2. One of our care team members will send you a welcome message in order to gather all of the information that will be needed for our eligibility specialist to check your benefit details.
3. Once benefits are verified, an email will be sent to you with a quote of benefits/coverage (this does not guarantee payment or coverage) along with a scheduling link. If you decide to proceed with scheduling, click the link provided.
4. Create an account, fill out all of the necessary paperwork then select a date and time that works for you.